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ABSTRACT

In spring 1983, a survey was conducted at Bakersfield College to ascertain the effectiveness of the college's promotional efforts and to determine better ways of serving the student body. A 16-item questionnaire was distributed to all students, soliciting information on course load; educational objectives, background, and plans; student major; sources of information about the college; radio and television station preferences; preferences for course locations and times; interest in short-term credit or special interest courses; child care needs; and comments and suggestions. The survey yielded 3,539 usable responses, representing a 50% response rate. The study report includes the survey questions and responses broken down for students enrolled in day classes only; those in night classes only; and those enrolled in both day and night classes. Detailed student comments are provided in the appendix. (LL)

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BAKERSFIELD COLLEGE

STUDENT NEEDS ASSESSMENT SURVEY

SPRING SEMESTER, 1983

by

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A report submitted to

Dr. Charles R. Carlson, Dean of General Education

Bakersfield College

1801 Panorama Dr., Bakersfield, CA 93305

May 18, 1983

JC 830 247

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Bakersfield College Student Needs Assessment Survey

Spring Semester 1983

For the purpose of soliciting student opinions, ascertaining the effectiveness of promotional efforts, and determining ways of better serving our student body, Bakersfield College conducted a survey of students at registration in Spring semester, 1983. A questionnaire of 16 items was condensed onto a card which was inserted in the registration packets of all students. Approximately half of the total student body, including day and evening students, chose to complete the questionnaire. The survey yielded 3539 usable responses.

Results of the Survey

The results of the survey follow, with each question stated and the responses placed below it. The survey population is divided into three categories: students enrolled in day classes only, in night classes only, and in both day and night classes.

1. How many units are you signing up for this semester?

	Day	Night	Day & Night	Total
0 to 11.5	436	1269	216	1921
12 or more	588	39	286	913
no answer	277	328	100	705
Total	1301	1636	602	3539

2. What is your Main purpose for taking a course at Bakersfield College? (Check only one)

	Day	Night	Day & Night	Total
a. work toward degree	819	496	355	1670
b. learn a trade	250	264	147	661
c. improve present job skills	118	546	72	736
d. personal growth, interest	8	98	1	107
e. other	120	244	63	427
Totals*	1315	1648	638	3601

*Note: although requested to check only one answer, some respondents checked more than one.

3. How much college education have you already completed?

	Day	Night	Day & Night	Total
a. 1 to 12 units	488	548	198	1234
b. between 13 & 60	571	409	258	1238
c. over 60 units with no degree	71	118	48	237
d. A.A. degree	58	159	38	255
e. B.A. or B.S. degree	42	237	30	309
f. masters or doctorate	9	71	11	91
g. other	16	29	7	52
no answer	46	65	12	123
Totals	1301	1636	602	3539

4. Do you have a major field selected?

	Day	Night	Day & Night	Total
a. no	259	475	92	826
b. yes	842	913	424	2179
c. undecided	145	114	71	330
no answer	55	134	15	204
Totals	1301	1636	602	3539

5. Do you plan to continue taking classes after the current semester?

	Day	Night	Day & Night	Total
a. yes, at B.C.	1019	1156	489	2664
b. yes, at Cal State	69	124	37	230
c. yes, at 4-year college out out of town	67	39	25	131
d. yes, at private voc. school	4	4	3	11
e. no	20	40	12	72
f. undecided	117	307	54	478
Totals (Multiple answers are possible.)	1296	1670	620	3586

6. Where do you prefer taking classes?

	Day	Night	Day & Night	Total
a. main campus	1135	1142	519	2796
b. Downtown Center	106	398	93	597
c. Delano	10	12	4	26
d. off campus	16	29	1	46
e. television courses	1	12	2	15
Totals (Multiple answers are possible.)	1268	1593	619	3480

7. Before attending B.C., in what ways did you hear about the college?

(Check all that apply.)

	Day	Night	Day & Night
a. television	290	307	120
b. radio	173	199	83
c. newspaper articles	263	388	126
d. newspaper ads	171	287	85
e. mail to home or business	362	443	155
f. friends, acquaintances, relatives	825	892	400
g. high school presentations or counseling	579	404	240
h. other	52	127	43
Totals (Multiple answers are possible.)	2715	3047	1252

8. Which of the above do you think is the one best way to let others like you in the community know about B.C.'s programs and cultural events?

	Day	Night	Day & Night
a. television	332	341	183
b. radio	120	153	88
c. newspaper articles	152	225	91
d. newspaper ads	129	230	84
e. mail to home or business	227	301	119
f. friends, acquaintances, relatives	89	112	60
g. high school presentations, counseling	168	86	70
h. other	3	3	5
Totals*	1220	1451	700

*Note: although respondents were asked to give only one best way, many gave multiple responses to this question. If one answered simply "newspaper," then both c and d were tallied. If one answered "all of the above," the answer was disregarded as meaningless.

9. Which radio stations do you regularly listen to? (Check all that apply.)

	Day	Night	Day & Night	Total
KAFY	116	177	61	354
KERN	114	176	60	350
KGEO	255	390	128	773
KKXX	618	598	290	1506
KLYD	109	89	32	230
KPMC	32	93	14	139
KUZZ	202	342	107	651
KWAC	24	26	10	60
Other: KMGN	92	47	44	183
Other: KQXR	115	119	63	297
Other Total other*	342	359	140	841
Totals (Multiple answers possible)	2019	2416	949	5384

*"Total other" includes the totals for KMGN and KQXR, the two stations which were most frequently written in under "other." The breakdown is included here as of possible interest in advertising. Inasmuch as a write-in answer requires more effort than a circle or check, these stations may be more significant than the numbers above would seem to indicate.

Other stations mentioned frequently were KHIS (day 23, night 35, day and night 14 times); KMET (34, 11 and 17 times); 13K (31, 14, and 13 times); KWSO (20, 13, and 12 times); KGFM (10, 26, and 4 times); and KTKR (16, 10, and 5 times).

Stations playing primarily rock music are KKXX, KQXR, KLOS, KMET, and 13K (also called KLYD-AM). Easy listening or middle-of-road stations are KMGN (alias KLYD-FM) and KGFM. Spanish is spoken on KWAC, which reaches about 6% of Kern residents. Country music station KUZZ has about 12% of the Kern audience and KKXX about 11%, according to a recent media poll. Some stations are in the process of changing their offerings, which will affect the types of listeners they attract.

10. Which television stations do you see most often? (Check all that apply.)

	Day	Night	Day & Night	Total
ABC/29	768	823	357	1948
CBS/17	317	510	179	1006
NBC/23	508	686	238	1432
Other (Cable, Ch. 26)	111	218	64	393
Totals (Multiple answers are possible.)	1704	2237	838	4779

11. Would you enroll in 3-unit courses which interest you if they were offered at the following hours?

	Day	Night	Day & Night	Total
a. 5:00 - 6:20 twice a week	174	223	140	537
b. 5:30 - 6:50 twice a week	179	677	183	1039
c. 3:00 - 5:00 Mon-Thur (6 wks)	344	103	138	585
d. Other*	137	314	64	515
Totals (Multiple answers are possible.)	834	1317	525	2676

*The most frequent "other" time specified was 7:00 - 10:00 p.m.; 128 respondents thus expressed satisfaction with present time slots. Of these, 116 were night students and 12 were enrolled in both day and night courses. Day students definitely preferred morning hours (34 responses). It should be remembered that the night student population is a selected group, inasmuch as this group had already decided to sign up for classes in the 7-10 p.m. time slot.

12. Would you enroll in short-term, noncredit workshops that interest you if they were offered for 2-6 hours at these times? (Check all that apply).

	Day	Night	Day & Night	Total
a. late afternoons 4-6 p.m.	237	128	104	469
b. early evenings, 5-7 p.m.	153	411	133	697
c. weekday nights 7-10 p.m.	141	624	150	915
d. Saturday mornings	273	363	143	779
e. other	60	42	14	116
Totals	864	1568	544	2976

13. Would you enroll in short-term, special interest courses if they were offered on weekends (Friday evening and Saturday all day)?

	Day	Night	Day & Night	Total
a. no	638	718	295	1651
b. yes, for 1 unit	348	588	203	1139
c. yes, for noncredit	65	130	45	240
d. other	11	17	5	33
Totals (Multiple answers are possible.)	1062	1453	548	3063

14. ~~Bakersfield College now~~ offers nighttime child care from 5-10 p.m. at low cost. Would this service enable you to take night classes? If so, what are the ages of your children who need care?

	Day	Night	Day & Night	Total
a. no	784	809	355	1948
b. yes, I have a child 2 or younger	70	163	56	289
c. yes, I have a 3-year old	30	47	10	87
d. yes, I have a 4-year old	32	67	13	112
e. yes, I have a 5-year old	22	44	9	75
f. yes, I have a 6-year old	20	21	9	50
g. yes, I have a 7-year old	19	21	7	47
h. yes, I have an 8-year old	25	25	6	56
i. yes, I have a 9-year old	13	13	3	29
j. yes, I have a 10-year old	17	25	4	46
Totals of yes answers (Multiple answers are possible.)	248	426	117	791

Note: When respondents answered "yes" but did not give the ages of their children, they were counted in category "b" as having a child of 2 or younger. Space limitations of the answer sheets made it impossible to have more than 10 categories for this question.

15. Are there courses which B.C. does not offer at present, but which would interest you if they were offered? If so, what are they?

Table I, page 9, lists the courses or subjects (organized by academic disciplines) requested by three or more respondents. A more detailed list follows in paragraph form.

Table I

Most Frequently Requested Courses

Area	Course and/or time	Day	Night	Day & Night	Total
Arch	Interior Design	-	2	3	5
Biology	Marine Biology	2	1	2	5
	Veterinary Training/ Zoology	3	-	2	5
Commun.	Telecommunications	6	-	-	6
	Film & Video Prod.	6	3	-	9
Computers	More Computer Classes	-	8	3	11
Engr.	Petroleum Engr.	1	7	-	8
	Petroleum Tech	-	5	1	6
Fine Arts	Calligraphy	3	3	-	6
	Stained Glass	3	-	2	5
	Jewelry Design	-	2	2	4
	Guitar	7	3	4	14
Foreign L.	Adv. French	4	6	3	13
	Latin	4	-	3	7
	Italian	3	1	-	4
	Japanese	2	2	1	5
	Russian	1	1	2	4
Health C.	Dental Hygiene	5	2	4	11
	Med/Dent Assist.	1	3	2	6
Home Ed.	Fashion Design	3	2	-	5
Math	Calculus at other time	2	5	-	7
Phil.	World Religions	2	1	1	4
Physical Ed	More Dance classes	3	2	2	7
	Jazzercise (credit)	3	1	1	5
	Scuba Diving	2	-	2	4
Phys. Sci	Astron II, III	3	2	1	6
	Physics	-	3	1	4
Public Adm	Disaster Preparedness & Survival Training	2	3	-	5
Trades & Industry	Advanced Woodshop	2	4	-	6

More precisely, here are the courses or subjects requested by day students. Numbers following any item represent the number of requests. Agriculture: ornamental horticulture, ag biology, beekeeping. Architecture: more architecture (2). Biology: biochemistry, zoology (2), wildlife studies, marine biology (2), veterinary, advanced physiology. Business: more business classes, merchandising, degree in marketing, advertising, investment for credit, bookkeeping. Communications: tv journalism (5), tv broadcasting technology, film & video production (6), sign language lab. Computer Education: advanced fortran, system operation. Engineering: complete flight training, explosives, graphic design, meterology, engineering, two-hour petroleum courses, electronic kit building, electricity. Fine Arts: calligraphy (3), lettering, stained glass (3), drawing (evening), more graphic arts, airbrush art, movie studies, pottery, ceramics, watercolors, lithography, guitar, more music classes, keep music history, more theater, child theater. Foreign Language: advanced French (4), Latin (4), Japanese (2), more foreign language, Italian (3), advanced conversational Spanish, Greek, Linguistics, Portuguese, Spanish for Health Careers, Russian. Health Careers: dental hygiene (5), medical laboratory assistant certificate, phlebotomist training, respiratory therapy, medical records, care of brain damaged, physician. Home Ec: breadmaking, more foods classes, fashion merchandising, fashion design, weaving, textiles, batik, lace draping, quilting, tailoring, doll making. Law: business law, pre-lawyer law, legal terminology, layman law. Letters (literature, speech, philosophy): classical mythology II, Bible (2), more literature classes, telephone operator, world religions, philosophy 37, more philosophy, Jewish philosophy. Math: calculus at other times (2). Physical Education: advanced dance (3), aerobic dance in afternoon, intermediate and advanced ballet, modern dance, baton training, football, badminton (2), backpacking (3), bicycling, survival training, jazzercise for credit (3), coaching training, rock climbing, weight lifting, rodeo team, waterskiing,

Karate, scuba diving (2), folk dance, advanced water polo, holistic massage, competitive soccer. Physical Science: aerospace technology, space science, physical chemistry, astronomy 2&3 (3), oceanography, surveying, more geology classes, field geology, chemistry 2&5. Psychology: more psychology, preventive mental health classes, parapsychology. Public Administration: firearms instruction, more law enforcement. Social Science: more extensive political science, communism, future study, more sociology, social worker program, more international affairs, history 15ab, 36, more detailed European history, Biblical history. Trades & Industry: pipefitting in day, blueprint during day, advanced wood at night, more solar, more building classes, more auto in a.m., auto body repair in daytime, air conditioning. Other: Western equitation, job seeking. General: more special ed courses (3), nursing while able to work, classes of more than 3 units.

Night students requested the following courses or subjects. Agriculture: landscaping, agriculture irrigation, greenhouse management (2), beef production, advanced horticulture. Architecture: interior space planning, interior design, architecture at night (2). Biology: wildlife management, forestry, botany, marine biology, park management, biology, anatomy. Business: advanced accounting accounting, insurance, income tax (2), intro investment, BA 209 at night, mineral leasing, appraising. Communications: communications at DTC, amateur radio, broadcasting (2). Computer: in energy field, more computer (8), data processing, computer graphics (2). Education: education courses, religious signing, signing evenings (2). Engineering: petroleum engineering (7), petroleum technology (5), advanced engineering, aircraft engineering, electrical field, electrical in-depth engineering (3), electronics tech. level (3), electronics on Friday night, chemical engineering, engineering evenings (2). Fine Arts: guitar (3), brass band, orchestra, piano, flute, banjo, glass blowing, water-color, calligraphy, oil painting, commercial art, jewelry design. Foreign Language: more foreign language (2), Spanish 2, 3, 4, at night, Spanish for

health careers (2), French (6), German (2), Arabic, Russian, Hebrew, Japanese. Italian, Orientals. Health Careers: dental hygiene (3). medical office assisting (3), night LVN, medical transcribing (2), assistant physical therapy, optometry. Home Ec: dec arts 17 and 18, fashion design (2), weaving, draperies, stitchery, tailoring, child abuse efforts, more preschool and family classes, child development 13b. Law: paralegal, business law 18b, legal terminology. Letters: mythology, latin mythology, speech pathology, religion, metaphysics, archeology and library courses. Math: calculus (5), math at night, trigonometry, math 6a-d evening, applied math. Physical Education: massage, more racquetball (2), tap dance, vollyball on T TH, first aid, diving and swimming (night), bicycling (2), sailing, karate, mens karate, horseback riding. wrestling, jazz dance, dance classes, adult gymnastics, drill team, badminton, recreation leadership. Physical Science: evening geology (3), geophysics (2), physics, (3),more evening physical science, chemistry (2), refinery process, minerology, more astronomy (2). Psychology: personal growth and understanding, stress management, parapsychology. Public Administration: public administration, pistol team, traffic and transportation, industrial security, English 60 on fire department schedule. Social Science: sociology, more Chicano Studies, alcoholism study, cartography, European civilization, political repression of German-Americans. Trades & Industry: building inspection, advanced woodshop (4), car repair, pump repair, clock repair, log home construction, engine rebuilding, non-apprentice building trades, diesel II, space industrialization, painting & graphics, mechanics for (women) (2), injection mold making, carburetion, welding in summer. Other: scientific photography, specialism RLS, nite photography, photography in less than 6 hrs week, astrology, engineers exam review, reprographic, different type of draftsman classes, biofeedback, personal care. General: more variety at night, more transferable business classes, better variety of computer classes, business and management courses that get zapped every semester, all

courses to AA at night, more night science courses, more medical classes, more ag at night, 4-year RN, more day courses at hospital in nursing, more womens studies.

Students enrolled in both day and night courses requested the following courses or subjects. Agriculture: ornamental horticulture. Architecture: urban planning, interior design, architecture history, interior design 22 and 10. Biology: micro biology, organic chemistry, marine biology (2), wildlife biology, forestry 3, botany, dog and horse classes, diseases of dogs and cats. Business: Real Estate marketing, investment (day), more retailing, court reporting, keypunch. Communications: recording engineer, journalism. Computer: daytime RPG II and Fortran, computer repair (2), more computer classes (3). Education: drivers training, special ed (more offered). Engineering: more drafting at DTC, engineering classes, more in oil production, petroleum map drafting. Fine Arts: jewelry (2), lost wax process, lettering signs, cartooning, art class in a.m., airbrush technique, guitar (4), banjo, music history in day, advanced music history, more theater classes, opera appreciation, songwriting, vocal. Foreign Language: Arabic, conversational French (2), advanced French (3), Russian, Hebrew, Japanese, Latin. Health Careers: medical assistant (2), physical therapy (2), nursing at night, dental hygiene (4), arterial blood gas drawing, respiratory therapy, optometry, medical lab technican (2-year), occupational therapy. Home Ec: flower arranging, child development 13a (nite). Law: more classes for law major. Letters: advanced English, black literature, womens's literature, philosophy 53 ab, religion studies. Physical Education: Aikido, Tai Chi, exercise classes, fly fishing, ballroom dance, sailing large boat, jazzercise, fencing, yoga, late afternoon P.E. belly dancing, more dance at night, scuba diving (2). Physical Science: oceanography, navigation, astronomy II, basic physics. Psychology: self-hypnosis. Public Administration: fish and game law enforcement. Social Science: history of WW I and Vietnam War, Women in history. Trades and Industry: hydraulics (night), alternate

energy sources, taxidermy, occupational safety, advanced bluprint (daytime), night engine overhaul, air frame and power plant, mechanics. General: a tutor program, work experience major.

16. Do you have any other suggestions or comments that would help us to serve you better?

A composite of the most frequent comments is shown in Table II, page 15. Detailed remarks are given in the appendix.

Table II

Composite of Comments (N=357)

Comments	Day (N=133)	Night (N=148)	Day & Night (N=76)	Total
Doing a good job	20	30	9	59
Specific class or program requests	19	23	13	55
Cancellations/retention of classes	4	13	3	20
More variety or more sections wanted	7	15	1	23
Charges, fees, costs	8	11	10	29
Likes new fee schedule	2	1	-	3
Requests for different time slots (7 of night students wanted 5:30)	12	12	6	30
Likes 7-10 time slot	-	2	-	2
More classes at DTC & Outreach	5	17	-	22
Complaints about teachers, staff, counselors	11	4	6	21
Expand child care services	5	1	6	12
Likes child care service	2	-	-	2
Improve registration	3	3	3	9
Likes registration on line	-	-	2	2
Wants mail-in registration	1	4	-	6
Cut down paperwork, forms	1	4	1	6
Mail out schedules	4	2	1	7
Provide more articulation & job info	1	-	3	4
Provide more counselors or counseling time	3	2	-	5
Security, lighting	-	6	1	7
More student activities, clubs, sports	4	-	2	6
Remove parking limitation	-	-	3	3
Provide transportation or arrange GET	3	-	1	4
Improve library collections, quiet	4	-	-	4
Elevate instruction, keep standards	2	1	2	5

APPENDIX I

Comments of Night Students

A-1 B.C. is doiny great!

A-2 Keep the book store open until the last night class is over, but only for the first week or two. There is no inconvenience greater than having to make a special trip across town to get my books on nights other than my school nights.
5:30 is the best time by far.

A-3 Don't ask so many questions.

A-4 Appreciate new registration procedure. Easier for handicapped person. Can't walk all over campus. Thank you.

A-5 Need more variety of other classes on Fridays.

A-6 No, you guys are doing a beautiful job.

A-7 I would really like to take a class mentioned above if ever offered. (Marine biology, oceanography)

A-8 Get to the older people more.

A-9 Offering self defense class to younger students for non credit.

A-10 Keep your animal courses.

A-11 I enjoyed the school when I went several years ago & feel it's a great place for people to learn (and inexpensive too!) Keep up the good work.

A-12 Not at present time.

A-13 You're doing great!

A-14 Everything is fine on your part.

A-15 As in 11 above, more hours for classes - making it possible to take more classes in the evening.

A-16 Every semester. . .Allow some of the above classes a chance to be taught!!! (Business & Management courses that get zapped every semester..)

A-17 Don't charge so much.

A-18 Offer the other computer courses @ DTC would help a great deal - especially at an earlier hour when the brain is still working. Thank you.

A-19 Many Forestry classes are closed - open a few new courses. More nighttime majors such as Forestry.

A-20 Before canceling so many computer classes because of money, ask the students which classes they would rather have offered instead of you deciding which classes to cancel.

A-21 Need a certificate program for Petroleum Technology.

A-22 Thank you.

A-23 No tuition fee.

A-24 It would sure be nice to have workshops in Signing for Religion Word & Song. Where else can I learn?

A-25 Good the way it is - at present.

A-26 Don't cut the interior design program.

A-27 More night classes even if self paced.

A-28 Thank you - present courses serve well.

A-29 More downtown center classes.

A-30 Raise level of instruction. Classes are often an insult to one's intelligence.

A-31 More in Political Science at night and more in Admin of Justice at night.

A-32 I like B.C. Improve registration.

A-33 Cheaper books would help.

A-34 Nada. Thank you.

A-35 Good job, so far.

A-36 Try to get more classes in the Lake Isabella area and more variety.

A-37 Doing a good job now.

A-38 Wish you had more classes at 5:30 instead of 7:00 - makes it difficult to be away most of the evening.

A-39 Stop charging 50¢ a copy for class schedules! That turns a lot of people off.

A-40 You're doing a good job.

A-41 Registration by mail for night students.

A-42 Allow classes to continue even with less than the minimum students enrolled.

A-43 Wait till I finish the quarter then ask me.

A-44 No charge.

A-45 More classes, less money.

A-46 Everyone is already very helpful.

A-47 Less paperwork!

A-48 Register by mail.

A-49 You're doing a good job - might have a few spare pencils for registrants in case we forget.

A-50 Have a Biology class and lab at night.

A-51 Need a 2nd teacher for Health Careers.

A-52 Need a second teacher for Health Careers.

A-53 A different selection of night classes at the DTC would be nice.

A-54 Have classes more than once a week.

A-55 None at the moment.

A-56 A lot of the courses I'm interested in are at the DTC or aren't offered at night. This limits my choice of classes.

A-57 Get rid of the "Academic Probation" program. It only serves to infuriate students who try hard and then are threatened.

A-58 Don't get rid of the art classes at night.

A-59 I think the new fees are better than charging a parking fee on top of other fees. I think B.C. has excellent programs for the price.

A-60 More Computer Science Programs that apply to real world situations.

A-61 B.C. is doing a good job.

A-62 I feel more counselors/advisors should be on hand. I also think there should be more description of the courses so we can know what we're really getting into.

A-63 Kern County is basically oil and agriculture. You need more courses for degrees in these areas.

A-64 Notify people if and when you have mail-in registration.

A-65 Better lighting of parking lot for students that walk.

A-66 Keep offering a variety of science, math, engineering computer courses at night. The selection at Cal State is virtually nil.. You must make it your responsibility to fulfill the community needs.

A-67 You're just great as is.

A-68 Don't cancel any more night classes. Forestry 3 Wildlife Management.

A-69 Coop Work Exp. should be given in 4 different formats - each on a higher plane than the first - required in order if to be taken at all.

A-70 Weekend courses would be ideal for working parents that work 8 am to 5pm M-F.

A-71 Lower the rates or lower the books and tuition.

A-72 You need Calculus & Physics in the p.m. hours.

A-73 Expand Petroleum Tech. courses.

A-74 You do a good job at present.

A-75 Weekend seminars for credit are helpful and desired.

A-76 Your schedule of 7-9 night classes two nights a week is very prohibiting. The 7-10 classes are a struggle but at least one can take more than one night class per semester.

A-77 More classes at Kern Valley.

A-78 Bring more classes up to the Kern Valley.

A-79 I wish that the program for extension courses would continue at Kern Valley High School.

A-80 Keep KVHS classes.

A-81 Any classes I could attend would ha.e to be held at Lake Isabella.

A-82 Continue classes at Kern Valley High School.

A-83 Keep classes at Kern Valley.

A-84 Better lighting & security at night; police aren't present enough.

A-85 More lighting at night & I think evening students should be able to park as close to the bldgs as possible. Which includes staff areas. I'm a woman and I wouldn't take a class without a friend because it's frightening walking out to the car alone.

A-86 Keep up the good work.

A-87 Please give more Child Development classes at night.

A-88 More sciences and upper division math in the evening i.e. chem. phy. calculus.

A-89 I went to a college in Texas that the classes were from 6:00 to 7:30 and 7:30 to 9:00 twice a week. Monday & Wednesday and Tuesday and Thursday. It made it nice for night people cause you didn't have a three hour class, instead you had hour and half class.

A-90 Offer more classes in the evening hrs that will work toward gaining a B.A. or B.S.

A-91 I think it would be a good idea to offer more night classes if the student can't take a class during the day due to work, etc. They should be able to take it at night.

A-92 More petroleum classes.

A-93 Many classes ex: business electives - woodworking (basic) aren't offered at night.

A-94 Make mail-in registration accessible again - maybe by request & charge for the postage.

A-95 You are doing a good job.

A-96 Make enrollment more efficient.

A-97 Better lighting around Art building starting at dusk.

A-98 Keep up the good work!

A-99 Everything except what is listed on this card is fine (Assume that the writer refers to a desire for Saturday and weekend courses.)

A-100 Don't have another price increase in registration.

A-101 Please continue the fine courses offered. Thank you for the downtown center.

A-102 More classes at the Downtown Center.

A-103 Would like to see class schedules mailed out to local area.

A-104 Better security at campus at night.

A-105 I would like the Deli line after 5 p.m.

A-106 More selection of classes at Kern County High Schools.

A-107 This is the first class I have enrolled in so I haven't had time to know what courses I would be interested in.

A-108 If shorthand instructor(s) is (are) available Monday through Thursday evenings instead of Monday and Wednesday.

A-109 I don't know enough to really say. I do think B.C. is one of Bakersfield's most attractive things to out of towners. The R.N. program is one of the best.

A-110 Need to have the above classes at night to help people who have to work dayitme. (Calculus, chemistry, physic.)

A-111 If a course is to be cancelled please do so before the 3rd week.

A-112 More counselors.

A-113 I need Solar 2-3.0 units Solar Energy Sys Inst., 4666.01 by Tuttle TI 6 but I must take it from 7-10 p.m.

A-114 If bookstore could open later for night students.

A-115 An excellent Junior College - keep it up!

A-116 Continue the art classes offered at night. For some people it is our way to expand our art interest.

A-117 Charge $5 - $10 per class up to $30. I'm having to pay $20 for 1 lousy night class.

A-118 Only the above, like having classes early in the evening I believe more people would attend.

A-119 Don't drop classes that are popular!

A-120 Less questions and forms.

A-121 I liked getting a semester schedule in the mail prior to registration. Also, I would like a parking sticker in return for my fees paid so I can prove I paid and have a right to park!

A-122 The college should have a positive attitude toward those of us who are enrolled in courses to develop leisure skills (therapy) which are physically or artistically productive. These type of courses are essential to the "mental health" of the community.

A-123 Have more building classes.

A-124 Get the word out about classes in time for registration.

A-125 My main concern is basic core classes that are offered at night because work during the days is important to me.

A-126 Not so many forms.

A-127 Aircraft maintenance - to accompany flight instruction.

A-128 Lower the costs.

A-129 Some courses are offered only once a year and conflict with other courses. It would be nice to offer all courses twice a year and cancel then if not enough interest is present.

A-130 Child care at both DTC & BC,

A-131 I would like to see an outline of requirements for different steps in Welding.

A-132 So far I have found all aspects of this school very favorable in achieving my goals.

A-133 Have better or more correctly informed personnel and have a phone number on all forms.

A-134 Do away with open classroom concept at DTC; offer more classes at DTC at night.

A-135 B.C. offers no courses in the electrical field for students who want to work as an electrician,

A-136 I think they are doing a good job.

A-137 I believe you're doing a good job.

A-138 Offer more preengineering courses in the evening.

A-139 I would take more evening art & lab-type courses if they were only one evening per week. My work schedule is very full!

A-140 Security guards at parking lots at 10:00 dismissal time.

A-141 More 1 & 2 unit classes offered in summer for working people (night classes) 3 unit classes are too much to handle for working people three nights a week. Thank you!

A-142 I'm trying to get my degree in sociology at night but a lot of the courses aren't transferable and the requirement options that are offered aren't always good transferable classes.

A-143 College does a good job now.

A-144 With all the oil in Bakersfield you should have some kinds of engineering courses.

A-145 Possible remedies to cancelled courses due to not enough students within a class.

A-146 I would like to take evening classes from 5:00 p.m. or 5:30 to what ever. Better.

A-147 Lower cost of registration.

A-148 More nightly taught class in grounds maintenance and landscaping and other affiliated classes also more English classes at night.

Comments of Day Students

B-1 Expand RN program.

B-2 Parents need evening care service for children older than preschool age but under 12 years. So that both parents can attend evening class. Outside babysitting not always available.

B-3 Bakersfield is growing and growing and buildings are going up everyday. Bakersfield doesn't have very much on building in general.

B-4 Charge for parking separately. Some of us don't drive cars.

B-5 Yes, it would be very helpful to better equip the library.

B-6 It's good as it is.

B-7 Put together ongoing rotating workshops for the community (see right) for nominal cost,using local professors or staff. (preventive mental health classes - parenting, drugs & alcohol, marriage, death & illness, stress reduction, self-hypnosis, sexuality etc.)

B-8 Pay the incoming Photo lab tech more money per hour.

B-9 The athletics department should be open to new sports such as supporting a rodeo team.

B-10 More computer classes during the morning/afternoon.

B-11 It's good to know the college is willing to let the students decide what's better for them.

B-12 Counselor should have a little more time for their students.

B-13 Update library with more books on medical terminology transcription, etc.

B-14 Your counseling service is very difficult to use. People should be able to phone in for an appt. I live 10 miles from the college. I had to make two extra trips just to see a counselor.

B-15 Change Calculus 6D from 7:30 a.m. to a more respectible time before the semester is over. Turn out more engineers.

B-16 College seems to offer more night classes - for instance; you do not offer one interior design class in the day.

B-17 Positive feedback. . . . .

B-18 You do alright.

B-19 Make it cheaper.

B-20 Better posted maps of locations on campus.

B-21 Liked it better when school class scheduled was mailed out. It was more convenient and easier to read.

B-22 I attend B.C. because it doesn't cost much and I can save to attend a university, if the fees are raised to $80.00 I will probably stop attending.

B-23 Yes, Don't give so many *@()#__!! surveys !!!!!

B-24 Everyone has been very helpful

B-25 The child care offered is unfair for those whose are not single or real low income.

B-26 1. Organize an LVN-laddering-into-the-R.N.-Program to accomodate LVN's wishing to continue education.
2. Try to help the R.N. program to accommodate more students per semester. Growth of R.N. program.

B-27 More student activities, pep rallies.

B-28 The school is just fine.

B-29 The need for greater course availability to extended areas is critical, an area survey may help.

B-30 Tech. training (more) longer hours shorter time period Ex: (10 hrs wk for 6 weeks).

B-31 Get better receptionists.

B-32 You need more child care. There is a years waiting list for the one you have. What good is that?

B-33 More courses offered in both fall and spring (example: math 6A).

B-34 At the present time there is no way for wheel chairs to get up to rooms
10 101-107 in the M S building. There is an elevator on the other side but we need one on SW side by the bus stop.

B-35 B.C. is doing a very good job.

B-36 I understand the funding problems but a $30 dollar enrollment fee is almost ridiculous.

B-37 Daytime special interest classes.

B-381 Be able to start classes earlier than 8:00 a.m.

B-39 Have bookstore open in evening.

B-40 My hours are such that it would certainly be a big help to me if the library were open on weekends.

B-41 Teachers need to bring in more people from the industry to meet students and get acquainted. Example in automotive trade.

B-42 I believe you need more classes in Eng, Chem, Bio 11, Psych 1A and other required classes at early hourly intervals, i.e. between 8 and 11.

B-43 I think the survey is very profitable.

B-44 Offer speech classes at more times.

B-45 I think the new time the semester ends and the new one begins is a positive step. I would also like to see more Chicano Studies classes offered.

B-46 Make dorm rooms available sooner.

B-47 Smile while you offer services. Some students are very intimidated as they come to college. Just a smile can sometimes make them feel at ease. It's a way of letting them know they're part of a fabulous-mind engrossing and fabulous realm awakening institution. Thank you. I think this is a neat question card.

B-48 Lower the prices of books.

B-49 I would like more arrange hours classes.

B-50 Have you considered Recreation Therapeutic Credential or Certificate?

B-51 It would be nice if you offered an auto class for high performance equipment; turbochargers, fuel injectors, blowers, etc.

B-52 Include ASB card with tuition fee.

B-53 I enjoy going to B.C., but the courses seem structured for kids.

B-54 Get rid of this terrible time schedule that puts final exams during Christmas week!

B-55 More activities.

B-56 Have a special day when students can sell their books and buy used books.

B-57 Advanced Drawing M W F.

B-58 I would like to be able to register by mail!!!!

B-59 I like the new school schedule from August to December for first semester.

B-60 Wonderful!!! (child care service)

B-61 Child care should be offered to all B.C. students regardless of financial need. We are willing to pay a moderate price, we need the service!!!!

B-62 Free babysitting for those who can't afford a sitter.

B-63 I'm satisfied with the present service.

B-64 Don't have calculus at 7:30 a.m. in the morning 4 days a week.

B-65 Mail home information about scheduling and classes.

B-66 We need transportation because it's very difficult to get to college.

B-67 Be stricter on the students keeping the campus clean. By doing it themselves and not someone else doing it for them. They're paying for an education, not maid services.

B-68 I'm glad you are including all fees to cover parking lot maintenance so all students can use the lots instead of parking on the streets.

B-69 More efficiency in the counseling office.

B-70 Offer more classes at Tehachapi.

B-71 Maybe a little better counseling, the counseling is not bad, just can't get in to see him.

B-72 I lived in Japan for two years and have 2 close friends attending B.C. who did the same. We have seen enough interest just in the group of students we know personally to fill a Japanese class if there was one.

B-73 Not at present.

B-74 They need more math professors so they can start more higher division math classes for the classes that are already overflowing.

B-75 Go lower on all the prices.

B-76 Regarding the evening classes above, it is difficult for people working full time to attend classes beginning at 5:00.

B-77 Have classes offered at more than just one time of the day. Have a better selection of accounting teachers.

B-78 Please do not be "slack" on any of your requirements. Students need to realize the importance and seriousness of a college education.

B-79 Move calculus 6D to anytime except 7:30 a.m.

B-80 I would enroll in 3 unit courses in the morning because I work until 5:30.

B-81 You're doing great!!

B-82 Get a better counseling system or more counselors.

B-83 Please make enough schedules and send them out to surrounding areas such as Lamont.

B-84 Free tutoring if needed. Also lower costs on books in B.C. bookstore.

B-85 Have a legal office procedures 1 open the second semester.

B-86 Calculus 6D at some other time than 7:30 a.m. Also calculus books that don't fall apart!!!

B-87 Make sure all of your counselors have real interest in what they are doing and in helping the students at B.C.

B-88 Keep courses available that are of a continuing educational benefit to the community.

B-89 Expand the LVN ladder in program and the RN program.

B-90 Keeping up to date on classes already full.

B-91 I hope in the future one will be able to work and also be able to attain a nursing degree.

B-92 Satisfied

B-93 More business related courses & computer classes.

B-94 Offer classes at a wider variety of times so students may take more classes without having class-time conflict!!

B-95 Get better counselors that know what they are talking about.

B-96 More school activities such as school carnival, dances, & entertainment.

B-97 As a President's Scholar I never got to see a counselor because the priority time was always filled - some priority!!!

B-98 The backpacking P.E. class was both interesting and inexpensive, it should not have been cut.

B-99 I am very concerned about the decision to discontinue classes in the Lake Isabella area. This makes college work totally unavailable for many as there are a great number of people who for physical or financial reasons are unable to commute the long distances to the nearest available classes.

B-100 I would like to see a larger variety of physical education courses.

B-101 Have calculus 6C at a later time.

B-102 I think a more personal relationship would be nice.

B-103 Publish more schedules.

B-104 You are doing a good job already.

B-105 You are doing a great job. Keep up the good work.

B-106 Tape to use to help student learning sign language to learn to read it faster.

B-107 Have had an easy time with the redtape, things run pretty smoothly. Thank you.

B-108 More accurate records, better organization.

B-109 Information on job opportunities and an insight in that career.

B-110 Better counseling when you need it.

B-111 Be sure all staff is helpful and polite.

B-112 I would like to see more of the 3 unit courses condensed into a 4-6 week period instead of the now 5 month system.

B-113 I think the counselors should improve on the way in which they help the students.

B-114 Bus (transportation)

B-115 Improve the interior design classes.

B-116 Keep the P.E. dance classes.

B-117 Design the quiet study section of the library to be more apparent for its use. Enforce quiet study.

B-118 Have high school presentations as early as sophmore & junior years. Senior presentation should explain registration process.

B-119 None at this time but do think the fees are reasonable.

B-120 Provide day (bus) transportation for out of town students just as previous semester. There would also be more students interested.

B-121 You have done an adequate job satisfying my needs. Counselors are helpful. Thank you.

B-122 The change in the requirements to get in the nursing program, should be reconsidered.

B-123 I have met with so many obstacles in trying to further my education. I feel some are to be expected, however, many are defeating.

B-124 To have more classes offered through B.C. at the outline areas like Delano and Wasco for those who can't make it to B.C.

B-125 The parking fee. There is no insurance so if someones gets stolen they say too bad. So if there is a fee it should go to protect the cars.

B-126 Let the students know about school activities more.

B-127 You're doing a good job.

B-128 Don't have kids but I think child care is great!!

B-129 Please offer more computer classes during the day. Almost all are offered only at night.

B-130 More efficient enrollment.

B-131 Registration by seniority.

B-132 Concerning #15, I have met several students who show an interest in learning Oriental languages. There are several students at B.C. from Japan. I am a speaker of Japanese & would enjoy continuing my studies of it.

B-133 I think they have plenty of good classes.

Comments of Students Attending both Day and Night Classes

C-1 Be more friendly & helpful rather than so cold.

C-2 It would be better if livestock, horse and cattle disease classes were offered in the day, also nutrition classes.

C-3 It would be very helpful if there were specific requirements by 4 yr. colleges & Universities available to students in specific majors.

C-4 For students taking full loads, it's hard to fit everything in because of the absence of mid and late afternoon classes in main courses.

C-5 Questions 11, 12, & 13(regarding short courses & weekend courses) are based on my work schedule and education schedule and ability to comprehend.

C-6 Lower the material cost. Offer semester classes year long.

C-7 Lower material costs.

C-8 Have a better LVN to RN ladder program.

C-9 Job search skills - quickies.

C-10 Change the student parking when we all can park anywhere with a green permit.

C-11 Some classes I am unable to take due to my work schedule. I think they should be rotated to enable people to take them.

C-12 Free parking.

C-13 Offer more afternoon classes.

C-14 As one who relies on buses, any chance of persuading GET to retain evening buses to encourage evening education?

C-15 I would like the 7:30 Swim & Stay Fit class returned. Afternoon child care would be wonderful.

C-16 More efficient enrollment.

C-17 Why don't you build a pub!

C-18 Bring back elective courses at no charge, i.e. cooking classes, jewelry etc.....

C-19 Provide for child care during day classes.

C-20 Jewelry and the fine arts classes will help me as an artist and craftsman.

C-21 Drop requiring parking permits for all students, make it only for those of us who want them. The lots are too full now as it is.

C-22 Lower prices back down, I can't afford it.

C-23 Put transferable and non-transferable by classes listed.

C-24 Lower your registration fees, also financial aid is not very helpful for full time students.

C-25 Everything has been just fine since I enrolled in counseling.

C-26 I feel that the present registration procedure is much more efficient and less trouble to the student.

C-27 Next time I make an appointment to see a counselor, I don't expect the secretary to get funny and move to another time!

C-28 They advertise a LVN-RN ladder program. I'm taking all classes required, but there isn't a ladder program in effect. I'd like a ladder program with a place for me to continue for my RN.

C-29 I would suggest more child day care centers for those of us who make too much to be on welfare and not enough to pay a babysitter as much as they want.

C-30 In sciences, there are no provisions made for people with zip background starting from scratch. There should be "bonehead" or "remedial" science courses that are just lecture and little or no lab, to be taken while the student also takes math 250, 200A, 200D which are necessary to cope with existing science classes.

C-31 To offer older childrens teaching and day care service for day and night students. Children ages from 6 to 10.

C-32 In view of budget cuts, keep up the quality!

C-33 Does B.C. recycle paper? Could be advantageous.

C-34 Have the people in the R.O. know more about their jobs because people need to have the right answers.

C-35 AMESLAN and special ed need to come together to allow more contact with deaf and interpreters and students.

C-36 More emphasis on grammar and general mathematics.

C-37 I am very pleased with Bakersfield College.

C-38 Poll the community and see what jobs are in urgent need of skilled help.

C-39 The evening (child care)trailer is wonderful - thank you. Mail schedules, flyers etc., discontinuing catalogs is ridiculous!

C-40 More intramural sports. Anything that creates more school spirit.

C-41 More interior design classes daytime instead of evening.

C-42 Fix an efficient registration technique and stick to it. More cultural events for students.

C-43 More forestry classes offered.

C-44 I don't like classes that are only one night a week.

C-45 The school needs to get a better idea of what the students need for better grades.

C-46 I think it's a great place now!

C-47 If I think of something I'll let the Division know about it, but for the moment no comments since it will be my first semester at B.C. DTC.

C-48 I like the new way of registering much better than the campus center way.

C-49 Same shop classes at different times and days.

C-50 If you are going to start fall semesters in August; wait at least until the end of the 1st week of September before cancelling classes. If registration is still going on, cancellation of classes should not take effect until then.

C-51 A better, bigger child care program.

C-52 The counseling system is very poor. The counselor which I have has been no help at all.

C-53 Quit hiking up the registration fees.

C-54 I feel there should be child care available, regardless of income, at a moderate cost. My husband's income makes me ineligible, yet, I work at the hospital with no pay, for classes and have a difficult time paying babysitter.

C-55 More of a variety of choices of night classes.

C-56 Make holidays off when they happen, not early or later.

C-57 No parking fee to students only.

C-58 I would like to take a trade course besides welding-wood.or machine shop, but you need an apprenticeship to get in. Apprenticeships are near impossible to get in these days.

C-59 I think you guys are doing a fine job.

C-60 I like B.C. the way it is.

C-61 Better patrol in parking lots.

C-62 Don't make registration such a hassle, i.e. having to see counselors when you don't want to and if you don't have to go get an A.A. Come on, some of us are adults. This is ridiculous. I know that counselors are helpful, but they don't need to be mandatory.

C-63 I wish your stupid B.C. computers would not go down constantly.

C-64 Everything okay so far.

C-65 I think it is a very good school.

C-66 Need more retailing classes.

C-67 It is a very good college.

C-68 Have taken night classes and instructors seem less concerned with instructing than in daytime classes.

C-69 Get guitar classes.

C-70 An ASB card should not be required to run for office. Have a chess club.

C-71 This is a great school and great people to work with.

C-72 Leave fees the way they are!!!

C-73 Let's have more classes on the classical studies.

C-74 You should make it easier for self-enrolling students to take self-enrichment classes.

C-75 More student parking.

C-76 Have piano 5B a night class.

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